

Rebecca Birch

From: [REDACTED]
Sent: 04 July 2020 14:06
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel Street Dukinfield
Categories: Nicola Healey

To Whom It may concern

It has recently come to my attention that the future of the above store is at risk, this knowledge has prompted me to write this email of support.

I live at [REDACTED] for 18yrs which is a few minutes' walk from the store, I have used this store continuously since moving here.

In this time the staff have all been extremely polite and helpful to me and my family.

Due to suffering with anxiety this store has been my lifeline in some very difficult times, when I have been unable to leave the house Hamza has delivered groceries for me and checked that I was ok.

I know that he helps so many people in the area and if the store closes it will have a massive impact on the local community.

My children have now left home so when lockdown was announced it had a huge effect on my mental health, however during this time Hamza has checked on me, delivered food and also made meals for me. I would appreciate it if you would take this information into account when considering the future of this much needed store.

If you would like to speak to me about this my details are;

[REDACTED]

Brad Byrne

From: [REDACTED]
Sent: 17 July 2020 14:28
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel Street, Dukinfield, sk16 4qj

Categories: Nicola Healey

As a resident of the Chapel Street area of Dukinfield for the past 7yrs, i have become a regular customer of the shop. The shop itself is very convenient as it is of close proximity to my house and sells everything I need to maintain my lifestyle. Inside the shop is quite spacious and stocked well with items clearly marked making it easy to find what i need quickly. The layout of the shop makes it easier to move around without bumping into anything or other customers,. The staff who manage the shop are always polite, friendly and often go beyond reach to help even when the shop is busy. Customer service is always excellent. They are kind and caring towards any customer including children.

On a personal note, I recently suffered a bereavement in the family and Hamza was quick to offer me his support in various ways including credit as and when I needed it. Also myself and young son suffer from poor health and Hamza and his staff always go above and beyond for us.

Should you require anymore information please feel free to contact me either via this email address or [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

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Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 09:10
To: Mike Robinson
Subject: FW: Multisaver 105 Chapel street, Dukinfield SK16 4QJ.

From: [REDACTED]
Sent: 24 June 2020 21:52
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel street, Dukinfield SK16 4QJ.

Too whom this may concern,

Mv name is [REDACTED]
[REDACTED]

I am writing to you in regards to the multisaver which myself and my family members..friends use on a daily basis.

The staff are so lovely and friendly..

They help so many families within the community..if people are struggling they try their very hardest to make sure nobody is short of basic necessities and are very helpful.

My son has moderate learning difficulties and as part of his confidence building and life skills..he is now able to go to the shop and will not use anywhere else.

We have never had any issues or problems with Multisaver and this is a lifeline for many of my elderly neighbours also who depend on their morning ritual newspaper..gas and electricity and other essential bits of shopping they may need in walking distance.I hope this email gives a valuable insight into the positive impact Multisaver and all staff have on our Community..Thankyou for your time today, Kind regards
[REDACTED]

Rebecca Birch

From: [REDACTED]
Sent: 18 July 2020 17:15
To: Public Protection - Environmental Services
Subject: MULTISAVER, 105 CHAPEL STREET, DUKINFIELD, SK16 4QJ
Categories: Nicola Healey

Good afternoon,

I am writing this email today in support of my businesses local shop. I have been made aware that recent events circulating around the shop have put it under some scrutiny from the local council.

I'd just like to mention our business has been going since 2009 and always used this shop for our day to day supplies. Within all these years never once had a problem.

Next the staff within the shop, myself and my staff have known for some time and all get along with well. On a couple of occasions we have had help from their team members and previously they have made deliveries to help us when we've struggled.

Please understand these are good and helpful people and the shop is a boost for the local community. Especially when the next local shops are priced so high.

Kind regards,

[REDACTED]

Validity and should advise the sender immediately and return any correspondence to the sender. All communications are transmitted from Ultimate Home Living Group or non-directly from use of this email or the contents

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 30 June 2020 08:57
To: Mike Robinson
Subject: FW: Multisaver, 105 chapel street, SK16 4QJ.

From: [REDACTED]
Sent: 29 June 2020 21:14
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel street, SK16 4QJ.

I am writing to object to the closing of Multisaver. This shop is the heart of our community and on most cases a convenience store that a lot of people depend on. The staff have always been very polite and go above and beyond to help out it's customers. The shop and staff are a credit to our community and it would be a tragic loss if they were to close. I choose to go to this shop to support them as they support us by providing great quality produce at an affordable price. Many residents close by depend on this shop rather than the bigger supermarkets because it is both local and they have built a rapport with the friendly, helpful staff.

I truly hope that this shop continues to trade with it's current staff.

[REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 chapel street, SK16 4QJ

From: [REDACTED]
Sent: 27 June 2020 21:54
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel street, SK16 4QJ



Dear Sir /Madam.

I writing in support of Hamza and his family who run their business from 105 Chapel Street.

Since we moved here in 2016 we have been customers of the shop, I have always found Hamza and his family really friendly and whilst shopping I have heard them greet everybody who enters the shop in the same manner nothing is too much trouble, old or young they demonstrate a great deal of customer care, they are a valued part of the community when my van was attacked Hamza spent hours on his CCTV to help the Police do their job and try and catch the culprit.

When we have had parcels delivered they have took them in and looked after them. I feel that if the shop was to close not only would we lose a valued community local shop but also a good neighbour too.

Yours faithfully,

[REDACTED]

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Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 11:49
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel street, SK164QJ

From: [REDACTED]
Sent: 28 June 2020 18:13
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel street, SK164QJ

Hi there I am writing this email to you regarding the shop Multisaver on chapel Street, Dukinfield, Sk164QJ.

All I can say the owners of this shop in question are the most friendly, helpful people i have ever come across. If you need an item its no problem they will order it in if needed. Any items that need explaining they will also accommodate too.

I have used this shop for years even before the previous owners and all I can say they have been the best yet and hope they stay for years to come.

The community around the area are always saying how helpful and how they accommodate you if you forget your card or purse. They allow you the items till you go home and return next time and pay. The employees they have working there are also friendly helpful and will get what you want if you have trouble finding any item. Also if the items not in stock they will tell you how long and when it will be back in if you need it.

Hamza, his dad Ashga and all the other employees are great and the shop with them running it is an asset to Dukinfield.

Even running on Christmas day shows the determination from these guys and how they want the community to have the essentials they need.



Thank you



Sent from my Samsung Galaxy smartphone.

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 09:34
To: Mike Robinson
Subject: multisaver

From: [REDACTED]
Sent: 24 June 2020 20:05
To: Public Protection - Environmental Services
Subject:

105 chapel Street SK164QL multisaver

My name is [REDACTED] I live at [REDACTED] and I like this shop because they have everything I need the staff are so friendly and it's always a really nice environment to go into they have some great deals and they're always lovely to kids

Rebecca Birch

From: [REDACTED]
Sent: 01 July 2020 16:47
To: Public Protection - Environmental Services
Subject: Multisaver 105 King St SK16 4QJ
Attachments: image0.jpeg; ATT00001.txt

Categories: Nicola Healey

To whom it may concern.

I am emailing in regards to a notice of intent to review the licence at Multisaver 105 Chapel Street Dukinfield SK16 4QJ

I am surprised to see such notice on the door quoting "failing to promote the licensing objectives namely prevention of crime, disorder and public safety"

I visit this shop on a daily basis at different times of the day. Not once have I felt unsafe, threatened or unwelcome. I never see gangs of youths loitering outside like you do at other shops in the area and the staff who work at the store are nothing but professional, helpful, friendly, well organised and a valued member of our community.

I actually pass two shops which are closer to my house but I prefer to use this shop because of the above reasons.

I would feel any negative action handed to the shop, staff or owners would be extremely harsh, unfair and puts a big dent in the community spirit, knowing our local shop has had action taken on them.

People in the community rely on this shop as the nearest supermarket is Morrison's which means tackling Chapel Hill which can prove difficult especially during Covid19 times.

Residents in this community need this shop to continue to be welcoming, safe and have a vast variety of products at hand.

I urge you to take this matter seriously and see the negative impact you will cause should any action be taken.

Please feel free to contact me to discuss this further. I will gladly assist in any way I can.

Yours sincerely

[REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 24 June 2020 16:17
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel street, Dukinfield, SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 24 June 2020 15:54
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel street, Dukinfield, SK16 4QJ

This email claims to contain information about COVID-19, please verify this is not a Phishing email before clicking any links, or opening any attachments Hi, I am writing this letter to point out the facts on my local shop Nisa and just the general everyday positive services they provide for a local like me and my family.

Firstly I would like to say this shop is my first to go store as it's simply a walking distance and I find it is a very organised shop, they are always stocked up on products, especially essentials during our Covid-19 pandemic. I simply enjoy their kind, positive customer service and I never hesitate to approach them if needs be. Smiles all around in the store and I find each staff are close with most customers which is great to see in a local shop. There has been times I have been in the shop and not had enough change, Hamza has always allowed me to come back another day to pay and this kindness goes along way. I feel the customer service shows a lot of trust in their customers.

I have been visiting my local Nisa shop now for at least 7 years now and I will be carrying on to do so... I am also an employee at the local Martins Bakery in Dukinfield and there has been times the store has helped us out with vegetables and basic essentials when our bakery has ran out. I personally think this is brilliant and extremely reliable.

The store has a very loving family customer service and is ran in a really organised and welcoming way, I feel it would be a huge shame if the shop was to shut down and would impact me and my family, as well as the locals in Dukinfield, it's a store that provides everyone with things they need, they never fail to provide a negative customer service and honestly will go to their best of their abilities to make sure you get everything you need. Stores like this do not get enough recognition than big branded supermarkets and I feel this is wrong. They're an excellent team of strong workers and is ran by a family who are always positive and just provide that safe, loving customer service that a local town like Dukinfield needs.

Thank you,



Sent from my iPhone

Rebecca Birch

From: Nicola Healey
Sent: 24 June 2020 08:48
To: Mike Robinson
Subject: FW: Multisaver 105 Chapel Street sk164qj

Hi Mike, ive had a few replis for this. Do I send them all to you?
Thanks Nicola

From: Nicola Thornton [mailto:nicolalousethornton1985@gmail.com]
Sent: 23 June 2020 21:19
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel Street sk164qj

To whom it may concern.

My name is [REDACTED]. I live at [REDACTED]. I am a single parent of 5 children, one of which is ASD and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my children use this store on a almost daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and all my children, especially my asd 5 year old who is mostly challenging when visiting anywhere outside my home as his understanding and speech is delayed by 2 years. They always say hello to my children and ask how they are, they ask about my job and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my family but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a single parent working part time it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence since 2018 and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my family, especially my 5 year old ASD child who enjoys visiting as often as possible and when not visiting but daily asking to visit, but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Brad Byrne

From: [REDACTED]
Sent: 05 July 2020 19:28
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ
Categories: Nicola Healey

To whom it may concern,

My name is [REDACTED] I live at [REDACTED] with my [REDACTED]

This is our letter of support for the above business. We have used this shop for many years not just as neighbours for the last 14 years but when we were growing up in the area. I can honestly say that since Hamaza and the rest of the staff working there now took over it has never been better.

All of the staff will bend over backwards for anyone and go above and beyond what any other local shop would do for you. They really do have so much time for all their customers of all ages and are a massive part of this community. When I heard they needed support I jumped at the chance to help them like they have helped us.

Working for the NHS and my husband working for United Utilities Water our jobs are very busy we can't always be home for deliveries and never once have they refused to take these in for us and keep them safe for when we get home. Should there ever be a reason we can't go they would arrange for essential items (bread or milk) to be brought to the front door. If there is something we have been trying to get they don't normally stock they would go out of the way to try and get it for you.

If you take this small local fantastic business and the staff away it would leave a hole that could never be filled ever again out of our community, you would break friendships and trust for so many people around here.

Thank you taking the time to read my letter of objection and support. Should you require any further information please don't hesitate to contact me using this email address.

Kind regards
[REDACTED]

Sent from my Huawei phone

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 16:05
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, Dukinfield, SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 29 June 2020 14:29
To: hamza96@hotmail.com; Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, Dukinfield, SK16 4QJ

To whom it may concern,

I am writing today to show my objection for the licensing review of our local shop. If this shop closed down I don't think we would get as nice staff. They are really friendly and helpful people who always make sure everyone's needs are met and all our necessities are available in our friendly local shop.

Firstly, I want to tell you about the time I was looking for infacol for my little girl. She suffered really bad with colic and infacol was the only thing we could get to work. All of the local supermarkets and shops to us were sold out or didn't have it. The staff in Multisaver didn't have any either, instead they added some to their delivery for the next day and said it would be there by 10 in the morning. They stuck to their word and it was there I was so relieved and thankful of this.

Secondly, I would like to say about how caring and understanding how Hamza and the other staff are. It was around the start of April and I was in the shop getting the cow and gate comfort milk for my little girl as she struggles with colic and constipation so this is the only milk that works for her. My card got declined at the till. Worse feeling ever, I struggle really bad with anxiety and depression, and had a panic attack. Hamza took me to the side and calmed me down. I explained I didn't get paid until the 10th. Therefore he offered me to take the milk and pay it when I had the money. For this I am forever grateful and thankful of this shop and its staff.

Finally, I want to tell you how friendly and chatty the staff are. Every time I go to this shop I have a conversation with the staff about how we are how they are, overall general chit chat but that's what makes it welcoming. No matter what mood you're in if you go to the shop they are guaranteed to make you smile. I live in Carrbrook and travel most days to come to this shop just because of the friendly nature of the staff, I would hate to see it close.

Yours sincerely



Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 09:56
To: Mike Robinson
Subject: FW: Letter of support of multi saver chapel street Dukinfield

-----Original Message-----

From: [REDACTED]
Sent: 25 June 2020 18:56
To: Public Protection - Environmental Services
Subject: Letter of support of multi saver chapel street Dukinfield

Dear sir/madam

I'm writing to you to let you know what we think of the staff and service at the multi saver. Firstly you won't get a more warmer welcome from whoever is in the shop. We get greeted every time we go there. They always ask how we are, how the family are and have we got everything we need. The staff are very pleasant and helpful and we wouldn't go anywhere else. It's very convenient as my partner has severe COPD and he struggles walking anywhere but this shop is within his reach. You can ask any locals too and they will tell you the same.

Yours sincerely [REDACTED]
[REDACTED]

Sent from my iPhone

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 10:13
To: Mike Robinson
Subject: FW: Multisaver , 105 chapel street , sk164qj

From: [REDACTED]
Sent: 25 June 2020 09:37
To: Public Protection - Environmental Services
Subject: Multisaver , 105 chapel street , sk164qj

I have today been informed that ur reviewing the license of our local shop

Firstly I need to point out that hamza and his family are very much part of our community and without there vital service Dukinfield as a whole would be lost . This shop has helped out massively during this global pandemic and without there help a lot of our community would of had to go without , hamza and the staff are nothing but ever polite and helpful and I for one view them as not just our local shop or part of the community but also friends this is the best shop by far we have in Dukinfield and nothing is ever to much trouble for them . I am a lady who cannot get very far due to breaking my back.so without this shop me and my family would suffer greatly I ask u to consider all of this when making your decision they really are a vital service and are loved by our community to lose them would be a massive loss if any more information is needed my name is [REDACTED] and I live at [REDACTED] thank you

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 11:49
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, Dukinfield, sk16 4qj

From: [REDACTED]
Sent: 28 June 2020 21:38
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, Dukinfield, sk16 4qj

To whom it may concern,

I am writing with regards to your concern of multisaver, Chapel Street.

Multisaver has been our local shop for many years. The recent owners have always been polite and respectful to me and my family.

I am a carer and the shop is local enough for me to walk the lady I care for without inconvenience and is the only shop close enough for her to walk to. The staff are very patient with her and always go above and beyond.

This is a store that has been local for many years and I know of many that would be lost without it. Its a part of the community that would be very well missed.

If you have any questions regarding my emails you can contact me on.

[REDACTED]

[REDACTED]

Regards,

Micheala Heaton.

Sent from Yahoo Mail on Android

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, Sk16 4QJ

From: [REDACTED]
Sent: 27 June 2020 22:00
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, Sk16 4QJ

To whomever it may concern,

I am writing this email in support for our local shop keeper Hamza, His Father and other staff members at the above address.

We live [REDACTED]
I cannot speak highly enough of the staff not only are they great on a shop/customer basis but they are also great neighbours. We go in daily for 1 thing or another and they are always friendly and helpful.

They take our parcels in for us, they gave their customers selection boxes at Christmas and I know they really helped the community throughout the covid 19 pandemic.

Most of the other local shops shut down when lockdown was first announced and they were one of the very few that have stayed open throughout.

It would be an absolute travesty if this shop had to close.

Kind Regards

[REDACTED]

Sent from Yahoo Mail on Android

Rebecca Birch

From: Nicola Healey
Sent: 24 June 2020 08:48
To: Mike Robinson
Subject: FW: Multisaver Chapel Street, Dukinfield

-----Original Message-----

From: [REDACTED]
Sent: 23 June 2020 18:34
To: Public Protection - Environmental Services
Subject: Multisaver Chapel Street, Dukinfield

I'm writing to you to show my support for Multisaver Chapel Street, Dukinfield.

I've have been going to this shop for years, their customer service is impeccable, the staff are always friendly, smiling and happy to help and go above and beyond for their customers.

They offer discounts and credit scheme to help struggling customers, which many local shops wouldn't do to help. This shop is a life line to local residents for all aspects including parcel collection and drop offer point, topping up electric and gas and all groceries at reasonable prices.

As a busy manager of the local bakery I really value this shop for my daily shopping.

[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 30 June 2020 13:40
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street SK16 4QJ

From: [REDACTED]
Sent: 30 June 2020 10:17
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street SK16 4QJ

To whom this may concern,

I am writing to object to the closure of Multisaver in Dukinfield, This has been my local shop for many years whilst living just a stone throw away I now actually live 1 mile away and still use this shop everyday. The staff here Asghar, Hamza and family are very attentive and polite it would be a sad shame if they were to close down. Multisaver is a very busy shop from morning to night I'm sure I wouldn't be the only customer upset to see trade ceased.

Yours sincerely

[REDACTED]
[REDACTED]
[REDACTED]

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Rebecca Birch

From: Nicola Healey
Sent: 24 June 2020 08:48
To: Mike Robinson
Subject: FW: Multisaver, 105 chapel Street SK164QJ

From: [REDACTED]
Sent: 23 June 2020 19:04
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel Street SK164QJ

I am writing this email to clarify what an excellent family run business the shop is. They are the heart of our community, I have been going in the shop for the 6 years I have lived on chapel Street.

The current owners are fantastic.

Especially during this current situation of covid 19! Hamza knows I work in the care sector as a senior health assistant and has offered me hand wash, hand sanitizer and much more at discounted prices to make sure I can do my job to the best of my ability. As a business they really do look after our community.

Another example is my daughter was being bullied outside the shop, after Hamza heard the commotion he left the shop and walked my daughter home to ensure her safety, which I couldn't thank him enough for. My daughter who has learning difficulties can sometimes struggle with money, he always makes the time to help her when buying items from the shop.

They are the friendliest owners I have known to have the shop, he knows most people by name and really takes the time to get to know us in a professional and respectful manner. A lot of people within our community will only have positive things to say about all the staff within multisaver. The shop is clean, well stocked and items are always in date! I have never had a problem, I'm hoping we can continue to use the shop as it would be a huge disappointment to see them go!

Thank you for taking the time to read this email.

[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 12:58
To: Mike Robinson
Subject: FW: Multisaver 105 chapel street sk164 we

From: [REDACTED]
Sent: 25 June 2020 12:05
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street sk164 we

I'm currently staying with my nephew whilst the lockdown is on as I'm quite a poorly older man and this shop has been a Lifeline to me and my family at this time , hamza and his staff are always helpful friendly an nothing is to much trouble for them so to have this shop taken away from us would harm our community significantly they are part of our community and are very well liked and well respected by everybody I ask u to look at this with the views of the wider community this is a shop we all value and trust especially at times of need please leave our shop and it's staff exactly where we need it in the heart of our community they do nothing but help out and always have a friendly face to see which for some of our community is the only time they get to go out and see a friendly face my family have lived around here for 5 years and in the time hamza and staff have had the shop never once have they had any trouble or a bad word said against them

Thank u

[REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver 105 chapel street SK16 4QJ

From: [REDACTED]
Sent: 28 June 2020 16:01
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street SK16 4QJ

I am writing to you to express how great the staff are in Multisaver, Dukinfield. They always take time to help you with anything you need and get to know their customers. I do not live in Dukinfield but work close by and choose to go into this shop on my breaks and after work because the staff are so friendly. I have a couple of friends who live on chapel street and witnessed multiple occasions where staff, Hamza especially, have helped the children out when needed in certain times. I have never had an issue with food or service in the shop and they always have what I need. It would be such a shame to see the shop go as they are all for the community and helping out their customers wether they are local or not.
Thank you for reading this Email and I hope you make the right decision.

Work at [REDACTED] live at [REDACTED]

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Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 09:00
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 24 June 2020 16:50
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street SK16 4QJ

My name is [REDACTED] and my address is [REDACTED]
My email is in regards to the Multisaver shop in Dukinfield. Hamza and his family are a great part in our small community and have been since them taking over the shops lease. I have never had a problem with anybody who works/runs the shop. They have all been very pleasant and friendly when're I have been in. They are fantastic people who treat their customers with respect. Hamza is brilliant with my children when they go in to buy sweets etc. I always have a chat with them when I am in there. They make you feel comfortable from entering the shop and always great you with a smile and a hello.
They are not just my local shop owners; they are my friends and the place wouldn't be the same without them. The shop and family are a great asset to our community.

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 24 June 2020 16:17
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QJ

-----Original Message-----

From: [REDACTED]
Sent: 24 June 2020 16:06
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ

Hi my name is [REDACTED] My address is [REDACTED] I am writing this email to express my feelings towards the shop Multisaver in Dukinfield. Hamza and his family have been a great asset to our community since them taking over the shop lease. They are all lovely, friendly people who go above and beyond for their customers. They always make you feel welcome when entering the shop and greet you with a smile and a hello. They don't just see us as customers, they treat us like friends and are always open to have a chat with us all. I would hate to see this shop closed down because the shop and Hamza and his family are part of our community and town.

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 11:09
To: Mike Robinson
Subject: FW: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

From: [REDACTED]
Sent: 26 June 2020 11:04
To: Public Protection - Environmental Services
Subject: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

To whom it may concern,

My name is [REDACTED] I live at [REDACTED] I am a hardworking husband, and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my wife use this store on a daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and my wife. They always say hello to me and my wife and ask how we are, they ask about my job and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my wife but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a hardworking man who suffers with health difficulties so I'm not always able to work so it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtedly saddened and a deep impact to lose such friends of our little community. I have lived in my current residence for 18 years and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my wife who enjoys visiting as often as possible but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QJ

Importance: High

-----Original Message-----

From: [REDACTED]
Sent: 26 June 2020 21:40
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ
Importance: High

To whoever this may concern.

My name is [REDACTED] I live at [REDACTED] 30 seconds walk from the Multisaver. Hamza and the the staff that work there are very warm and welcoming. They always have a smile on their face as soon as you enter the shop, making for a great experience. They are always looking to help you in anyway possible. For example, I once asked Hamza if he sold a particular energy drink, which he didn't. But he said he will look for it at the wholesalers the next day, which he did. The drink was on sale in the shop the very next day. I feel me and my young family have developed a close relationship with Hamza and his staff and would miss them if anything was to happen.

Regards

[REDACTED]

Sent from my Huawei Mobile

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 11:10
To: Mike Robinson
Subject: FW: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

From: [REDACTED]
Sent: 26 June 2020 11:00
To: Public Protection - Environmental Services
Subject: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

To whom it may concern.

My name is [REDACTED]. I live at [REDACTED]. I am a hardworking wife, and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my husband use this store on a daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and my husband. They always say hello to me and my husband and ask how we are, they ask about my job and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my husband but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a hardworking woman who suffers with health difficulties so I'm not always able to work so it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence for 16 years and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my husband who enjoys visiting as often as possible but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 11:49
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QL

From: [REDACTED]
Sent: 28 June 2020 22:53
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QL

CAUTION: This email originated from outside of Tameside Council. This email claims to contain information about Coronavirus (COVID-19).

Please inspect the email carefully to verify this is not a phishing email before clicking any links or opening attachments. Please exercise caution. Do you trust the person? Does the email look genuine? Were you expecting the attachment? This message is just a reminder to remain vigilant. If in any doubt, please contact the IT Service Desk or Cyber Security Officer.

To Whom It May Concern,

My name is [REDACTED] and I live at [REDACTED]

I am writing this email in regards to my local shop. I have never had any problems when shopping and the atmosphere is always welcoming and friendly. The owner and staff at the shop always have a smile for each customer including my 3 year old son who loves to visit. The odd time I have not had enough to pay for what I needed I have been allowed take my items and pay the remaining balance next time I shop, therefore helping me out in a pickle.

All the staff have been very helpful and always been there even during the Covid-19 pandemic. The owner and the staff are not just our local shop keepers they are our neighbours and friends. I am able to get the stuff I need 98% of the time. If something isn't available the owner will apologise and make sure its back in stock as soon as its available.

There are a few shops near us but I will always choose to go to this one over the others for the atmosphere.

Yours sincerely,

[REDACTED]

Sent from Mail for Windows 10

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 25 June 2020 12:58
To: Mike Robinson
Subject: FW: Multisaver 105 chapel street sk164qj

From: [REDACTED]
Sent: 25 June 2020 11:54
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street sk164qj

To whoever this may concern my name is [REDACTED] and I live at [REDACTED]. I have found out that u are investigating the licence of our local shop and just wanted to show my support for hamza and his staff they are an amazing local shop and deserve nothing but credit . The shop and staff are part of our community and are also our friends they provide us with a service we cannot do without and are always friendly and helpful the whole of our wider community use this shop including our local school and there staff to lose This would be devastating please consider this when makin ur minds up thank u

Brad Byrne

From: [REDACTED]
Sent: 18 July 2020 17:12
To: Public Protection - Environmental Services
Subject: Multi saver 105 chapel street sk164qj

Categories: Nicola Healey

To whom it may concern my name is [REDACTED] and I live at [REDACTED] and I email you to ask you to consider the staying of the multi saver shop on chapel street Dukinfield. I am aware the licence is being reviewed and wanted to voice my opinion on the uncertainty of keeping the licence. Me, my fiancé and our son frequent the store every single day, whether for groceries or just a quick hello with a friendly face as we are always welcomed by all members of staff and assured we are good friends. We are allowed a payment deposit scheme where if we are struggling for food before our pay day as we both work full time then we can get a few food items to see us through with no pressure. We would feel devastated if this store would close as they are great friends with us and we would struggle for food sometimes. So I ask you to please consider how the disadvantage of it leaving would affect not only me and my family but our whole community. I hope my email helps you to make the right decision. Regards. [REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 09:55
To: Mike Robinson
Subject: FW: Multisaver 105 Chapel Street sk164qj

From: [REDACTED]
Sent: 25 June 2020 17:17
To: Public Protection - Environmental Services
Subject: Multisaver 105 Chapel Street sk164qj

To whom it may concern.

My name is [REDACTED] I live on [REDACTED] I am a parent of 5 children and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. Me and my children use this store every day all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and all my children, which is challenging as I have a young baby, when visiting anywhere outside my home. They always say hello to my children and ask how they are, and my life in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my family but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow me to get groceries on a credit scheme and pay when is more suitable for me as being a parent with young children it's not always easy to keep food on the table. I fear if you close this store down whoever may open it next would never allow such kindness to the community as I'm not the only person they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence since 15 years and I always have visited the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my family, who enjoys visiting as often as possible and when not visiting but daily asking to visit, but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Sent from my Huawei phone

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 26 June 2020 14:32
To: Mike Robinson
Subject: FW: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

From: [REDACTED]
Sent: 26 June 2020 13:01
To: Public Protection - Environmental Services
Subject: Multisaver 103 Chapel Street Dukinfield Cheshire sk164qj

o whom it may concern.

My name is [REDACTED] I live at [REDACTED] and I email you as matter of objection and support of the store what is having their licence reviewed and a fear of it closing. I am a 17 year old boy who attends Tameside college and am undertaking a joinery course to better myself, my life and my family's life and future. I live with my mum who works part time and my 3 siblings one of which is asd. Me and my mum and siblings use this store on a almost daily basis, all staff members are welcoming, friendly, extremely helpful, and a asset to our community of Dukinfield. I have nothing but positives to write against the store, the owner is and every one of its employees. My preference on using this store is not only for the short distance of my home but also the familiarity of a friendly face and fantastic service when visiting towards me and my mum and siblings especially my asd 5 year old brother who is mostly challenging when visiting anywhere outside my home as his understanding and speech is delayed by 2 years. They always say hello to my mum and siblings and ask how they are, they ask about my mums job and all our lives in General. I feel blessed to be able to call them my friends of which without would have a huge impact on not only me, my family but the community as I am assured all members of the community feel the same as I do. There has been more than one occasion when they will allow my to get groceries on a credit scheme and pay when is more suitable for her as being a single parent working part time It's not always easy to keep food on the table for us all. I fear if you close this store down whoever may open it next would never allow such kindness to the community as we're not the only people they allow this to, and we would feel undoubtably saddened and a deep impact to lose such friends of our little community. I have lived in my current residence since 2018 with my mum and before that even while out of Dukinfield I would still visit the store for a friendly face and a Fantastic service while in Dukinfield. To lose this store and the people in it would be a travesty to our community of Dukinfield. So I do beg you to please understand this is something the people of Dukinfield can not lose and are not prepared to. The effect of it going against this wish would be catastrophic to not only me and my family, especially my 5 year old ASD brother who enjoys visiting as often as possible and when not visiting but daily asking to visit, but friends and family alike who have nothing but praise for this business. I sincerely hope my email encourages you to make the right choice and support this business as I know our community is doing just so.

Regards
[REDACTED]

Rebecca Birch

From: [REDACTED]
Sent: 17 July 2020 15:30
To: Public Protection - Environmental Services
Subject: Multisaver 105 chapel street sk164qj
Categories: Nicola Healey

To whom it may concern. My name is [REDACTED] I live at [REDACTED]. I am writing this email to you in support of the multi saver store based on Chapel street Dukinfield. I have a fiancée and 18 year old son within my family and we frequent the store on a daily basis. The store allows us a pay deposit scheme where we can get food and groceries and pay at a later date if needed. We are always welcomed by Hamza and all other staff members with a open friendly atmosphere each time we visit. We see all members of the store as good friends and all would be sadly missed if we were to lose such great friends . They are a credit to the community and is the same for all people in our community. If this store should close it would have a deep negative impact on not only my family but all of us. I ask you to please not close this store as without it my life would be much harder without friends who help us. Aimee Smith

Rebecca Birch

From: [REDACTED]
Sent: 19 July 2020 20:17
To: Public Protection - Environmental Services
Subject: Multisaver, 105 chapel street. SK164QJ
Categories: Nicola Healey

To whom it may concern,

I send this email in strong objection to my local corner shop being closed down. I've lived in the area all of my life and have always used the multisaver, as so have my family. I've always got on with every owner and the staff, but out of everyone to own it the current owners now (Hamza) are by far the nicest people too run it.

His brother Zayn, also works in the shop. Every day I'm in there he's welcoming and always up for a laugh. The same with Hamza. Also their Dad is easy to chat too always asks me about work how's the family etc.

A big thing for me if this shop was to shut down, there's many shops around the area which all serve alcohol and cigarettes to under 18s and turn a blind eye to it. I can think of many times I've seen Hamza of his dad challenge people for identification and turn many people away for not being able to provide any. Then I've been in the other shops and they don't even bother asking for I.D.

Hamza and his family actually care about the community, they take their time to get to know each and everyone of their customers. There's been times where my cards declined, Hamzas let me bring him the money the next day.

Also, my grandma being a local resident goes to the shop everyday. With the pandemic she hasn't been able to, many times Hamza has dropped necessities off for my grandma when she's not been able to get there. I can't find of any other shop owner with a heart as big as Hamzas who would go out of his way as much as he does. He's give me brother lifts home when it's been raining, he's more then the shop keeper to a lot of us, he's become a very close friend over the years.

Being a business owner myself, it's very disappointing to hear the council are on the verge of closing this shop. But yet no one is looking into the other shops, which give many reasons to be shut down.

I ask you take a really good think before making your decision, the Multisaver plays a big part in our small community and it would be very disheartening to see it gone.

Kindest regards. [REDACTED]
[REDACTED]

Rebecca Birch

From: Public Protection - Environmental Services
Sent: 29 June 2020 10:32
To: Mike Robinson
Subject: FW: Multisaver, 105 Chapel Street, SK16 4QJ

Importance: High

-----Original Message-----

From: [REDACTED]
Sent: 26 June 2020 21:40
To: Public Protection - Environmental Services
Subject: Multisaver, 105 Chapel Street, SK16 4QJ
Importance: High

To whoever this may concern.

My name is [REDACTED] 30 seconds walk from the Multisaver. Hamza and the the staff that work there are very warm and welcoming. They always have a smile on their face as soon as you enter the shop, making for a great experience. They are always looking to help you in anyway possible. For example, I once asked Hamza if he sold a particular energy drink, which he didn't. But he said he will look for it at the wholesalers the next day, which he did. The drink was on sale in the shop the very next day. I feel me and my young family have developed a close relationship with Hamza and his staff and would miss them if anything was to happen.

Regards

[REDACTED]

Sent from my Huawei Mobile